

The Terms and Conditions set out below are primarily designed to ensure the safety and well-being of guests at the Event and to create the best Convoy for Heroes for everyone attending.

Convoy for Heroes Limited ('the Promoters') promote Convoy for Heroes 2019 ('the Event') and attendance is subject to acceptance of the following terms and conditions:

- Right of admission is reserved (R.O.A.R). In particular, the Promoter reserves the right to remove persons from the site for any reason including, without limitation, behaviour likely to cause damage, nuisance or annoyance or for failure to comply with the reasonable requests of the Promoter or its representatives staffing the Event. The Promoter and its security personnel may conduct random searches in order to safeguard the security of guests at the Event.
- There is **no admission without a valid ticket**, this is an insurance condition – so please keep it safe and on show inside your windscreen.
- Campsite opens 12:00 noon on Good Friday 19th April, and closes 12:00 noon Easter Monday 22nd April 2019.

- The driver **must** hold a full valid Driving Licence (no learner drivers) and all vehicles **must** have a current MOT/insurance for the safety of others.
- The speed limit of the campsite & perimeter roads is **5MPH**. Please ensure that you observe this at all times.
- Please park as directed by Event Organisers or Marshals.

- This Event is open to all people but some areas may be difficult to access in a wheelchair in the event of rain.
- The Promoters reserve the right to change the timings or any other aspect of the Event without prior notification.
- This is a working museum; vehicles must not be driven on any other areas except at the direction of Event Marshals during the Convoy and Twilight Tour.
- Stratford Armouries, Tea Rooms and Henry's Playbarn have other users, please respect these users and keep the main car park and entrance clear. Stay away from fenced areas, machinery and other equipment.
- For your safety, please refrain from vehicle movements between **22:00 & 08:00**.
- Dogs are welcome. You are asked to keep your dog on a lead **at all times** and to clean up after your dog. This is to ensure the safety of your dog and children.
Dogs are **not** allowed inside Stratford Armouries, so please keep them contained in your caravan/motorhome/vehicle when absent.

- For safety reasons, we do **NOT** allow any Drones, fireworks, Chinese lanterns, smoke canisters, flares, lasers, open fires, offensive weapons or other similar articles within the site and any person in possession of such articles may be refused entry, or ejected.
- BBQs, wood burners & fire pits must be raised off the ground sufficiently so that no ground damage is caused. They **MUST** be away from tents and vehicles and supervised at all times.
- The use of generators is at the discretion of the Promoters and **MUST** be silent between 22:00 and 08:00. Please also respect your neighbours, your generator may be positioned that you can't hear it but it may be very disturbing to others.
- Please place all rubbish in the bins/skip provided. If you have hazardous material (i.e. broken glass), please see a member of the organisers for disposal. **DO NOT** put hazardous material in the bins. **NO HOT COALS or BBQ's** to be placed in the rubbish skip or bins- please use the separate bin for these.
- The Promoters may record the Event via video, photograph or any other recordable media. Your purchase of a ticket and your attendance at the Event shall constitute your approval for inclusion within the filming (whether video or photographic) and audio recording and your approval and permission for the Organisers to make full use of the recordings and the footage taken without any recourse to you.
- An Elsan disposal point is available and signed. **PLEASE DO NOT use the toilet block as your disposal point.**
- When leaving the venue, please respect the local residents by using the roads sensibly and quietly.
- In the Event of non-attendance, no monies will be refunded.
- If the Event is cancelled due to unforeseen circumstances beyond the Promoters control, no monies will be refunded. The Promoters cannot be held responsible for any costs incurred by the customer for travel, accommodation or any other related services.
- We will not share your personal information for marketing or any other purposes without your consent, unless where required by law, and we will always comply with any data protection legislation currently in force.